

JT Gorrell, DBA, PMP, ITIL

Program Director

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Profile

Over 25 years experience leading organization's highest priority initiatives, providing enterprise wide leadership for project management capabilities and program portfolios, and advising senior-level executive leaders across the organization to align their portfolio with their business strategies.

Doctoral Research Project: Factors contributing to successful ERP implementations.

Education

2018 - 2020
2001 - 2003
1996 - 1998

Liberty University: D.B.A. – Project Management

LeTourneau University: M.B.A. – Management Concentration

LeTourneau University: B.S. Business Management

Experience

Luxor Consulting
2011 - present

President

Responsible for leading the highest visibility global projects for large organizations, aligning their portfolios with their business strategies. Typically managed teams ranging from 10 to 250 resources, across multiple countries, utilizing waterfall and agile methodologies.

Accretive Solutions
2009 - 2011

Director, Business and Technology Consulting

Responsible for developing and implementing strategic Business and Technology Solutions for mid-sized and large organizations. Typically managed projects from \$1M to \$10M with teams ranging from 5 to 50 resources.

Shell Oil
2000 - 2009

Program / Portfolio Manager

Responsible for managing the project portfolio and delivery of Global IT and Business Process support and enhancement projects for the Downstream US organization. Portfolio consisted of 40 - 50 active projects, ranging in costs up to \$5M, and up to 20 resources.

Finance Business Analyst

Responsible for managing Business Process Improvement projects for Finance, serving as Subject Matter Expert on SAP upgrade projects, performing day-to-day accounting duties, and managing the annual Budgeting process for the Downstream US organization.

Accenture, DA Consulting, and Ford Dealer Computer Services
1992 - 2000

Lead Applications Developer

Responsible for developing business applications in ABAP, Delphi, VB, C++, COBOL, and Assembly. Developed Systems Development Life Cycles based upon JAD and RAD methodologies, trained junior developers on development standards and best practices, and implemented formal documentation and change management procedures.

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Career Highlights – Dynamics AX Program Manager / Director

2017 - 2018

Aristocrat
Las Vegas, Nv
Sydney, AU

Served as Global Program Director during the implementation of Microsoft Dynamics 365 for Operations in the Gaming industry. Program lasted 24 months, and followed the Microsoft Sure Step Evolved methodology. Program consisted of a PMO, 4 project managers, and 12 functional and technical consultants, and 50 Customer subject matter experts. Program spanned 2 continents, and 4 operational business units. Responsibilities included: developing program governance plans, communicating status and issues, removing roadblocks, developing project plans, managing global resource utilization and task completion, building and fostering vision, facilitating project and steering team meetings, and interacting with 3rd Party Management Consulting company. Responsible for PMO activities on the client's side.

2016

Signode
Chicago, Il
Zurich, SW
Seoul, Korea
Tokyo, Japan
Vantaa, Finland

Served as Program Manager during the selection of Microsoft Dynamics AX 2012 R3 in the Retail Service industry. Project consisted of 40 functional and technical consultants, 3 Implementation Partners (including MCS), and lasted 10 months. Project followed Microsoft's Sure Step Evolved methodology. Responsibilities included: communicating status and issues, developing CAPEX and Deployment budgets and plans, managing resource utilization and task completion, building and fostering vision at all levels, facilitating project and steering team meetings, and ensuring 3rd Parties adhered to their Statement of Work and Terms and Conditions.

2015 - 2016

Fast Retailing
New York, Ny
Los Angeles, Ca
Paris, France
Tokyo, Japan

Served as Global Program Director during the implementation of Microsoft Dynamics AX 2012 R3 in the Fashion Retail industry. Program lasted 18 months, and followed a hybrid of the Microsoft Sure Step methodology. Program consisted of a PMO, 2 project managers, and 20 functional and technical consultants. Program spanned 3 continents, with a single code base. Responsibilities included: developing program governance processes, communicating status and issues, removing roadblocks, developing project plans, managing global resource utilization and task completion, building and fostering vision (solution and methodology), facilitating project and steering team meetings, and interacting with 3rd Party Management Consulting company. Responsible for PMO activities on the partner's side.

2014 - 2015

Funai
Los Angeles, Ca
Atlanta, Ga
Tokyo, Japan

Served as Global Program Manager during the implementation of Microsoft Dynamics AX 2012 R2 in the Consumer Electronics Manufacturing industry. Program consisted of 2 projects in 3 countries, 3 project managers, and 12 functional and technical consultants. Program lasted 16 months and followed Microsoft's Sure Step methodology. Responsibilities included: communicating status and issues, removing roadblocks, developing project plans, managing global resource utilization and task completion, building and fostering vision, facilitating project and steering team meetings, and developing solution diagram in accordance with Sure Step and 6 Sigma SIPOC. Responsible for PMO activities on the partner's side.

2013

ICM
Wichita, Ks

Served as Architect / Project Manager during the implementations of Microsoft Dynamics AX 2012 in the Manufacturing industry. Project consisted of 7 functional and technical consultants, and lasted 11 months. Project followed Microsoft's Sure Step methodology. Responsibilities included: communicating status and issues, developing project plans, managing global resource utilization and task completion, building and fostering vision, facilitating project and steering team meetings, and developing solution diagram in accordance with Sure Step and 6 Sigma SIPOC.

2012

WWE
Stamford, Ct

Served as Architect / Project Manager during the implementation of Microsoft Dynamics AX 2009 in the Entertainment industry. Project consisted of 2 go-lives, 2 project managers, and 4 functional and technical consultants in 2 continents. Project lasted 10 months and followed a hybrid of the Microsoft Sure Step methodology. Responsibilities included: communicating status and issues, removing roadblocks, developing project plans, managing global resource utilization and task completion, building and fostering vision, facilitating project and steering team meetings, ensuring project deliverables mapped to business benefits and expectations, and writing functional and technical design documents.

2009 - 2010

Clear Channel
San Antonio, Tx

Served as Project Manager during the implementations of Microsoft Dynamics AX 2009 in the Entertainment industry. Project consisted of 7 functional and technical consultants, 50 business resources, and lasted 12 months. Project followed Agile methodology. Responsibilities included: communicating status and issues, developing project plans, managing resource utilization and task completion, building and fostering vision, facilitating project and steering team meetings, and developing solution diagram in accordance with 6 Sigma SIPOC

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Career Highlights – SAP Program Manager / ABAP Lead

2011

Reliance
Mumbai, India

Served as Program Manager over FI/CO, MM, and PS Tracks during the implementation of SAP ECC6 for a Major Oil and gas company. Project consisted of 9 active tracks, 5 project managers, 400 client resources, 200 SAP consultants, and followed the ASAP methodology. Responsibilities included: communicating status and issues, managing escalations, developing project plans, managing resource utilization and task completion, and developing project status tracking and forecasting reports.

2010

Tesoro
San Antonio, Tx

Served as Program Manager over FI/CO Tracks during the creation of an MLP for an SAP 4.6C enhancement project for a Major Oil and gas company. Project consisted of 3 functional business consultants, 2 ABAP developers, 4 client resources, and followed the ASAP methodology. Responsibilities included: communicating status and issues, managing escalations, developing project plans, managing resource utilization and task completion, and developing project status tracking and forecasting reports.

2008

Tesoro
San Antonio, Tx

Served as Program Manager over FI/CO Tracks during the conversion to IFRS project for a Major Oil and gas company. Project consisted of 3 functional business consultants, 2 client resources, and followed the ASAP methodology. Responsibilities included: communicating status and issues, managing escalations, developing project plans, managing resource utilization and task completion, and developing project status tracking and forecasting reports.

2006

Shell Oil
Houston, Tx

Served as Program Manager over HSE Track during a global upgrade to 4.6C project for a Major Oil and gas company. Project consisted of 3 project managers, 9 functional business consultants, 4 ABAP developers, and followed the ASAP methodology. Responsibilities included: communicating status and issues, managing escalations, developing project plans, managing resource utilization and task completion, and developing project status tracking and forecasting reports.

2000

Lyondell / Citgo
Houston, Tx

Served as Lead ABAP Developer during an implementation of Vertex for Major Global Oil and Gas Company. Project consisted of 2 functional business consultants, 2 client resources, 4 ABAP developers, and followed the ASAP methodology. Responsibilities included: writing detailed technical specifications, creating integrated solution design diagram, documenting integration data flow and end points, developing integrations using BAPIs and RFCs, and providing project managers with status and issues.

1998

DA Consulting
Richmond, Va

Served as Lead ABAP Developer during an enhancement project to convert the Call Center module to ABAP Objects. Project consisted of 2 functional business consultants, 2 ABAP developers, and utilized SAP Solution Manager. Responsibilities included: writing detailed technical specifications, creating integrated solution design diagram, documenting integration data flow and end points, converting existing ABAP functions to object oriented classes, and providing project managers with status and issues.

2001

Shell Oil
Houston, Tx

Served as Lead ABAP Developer during an AP Process Automation project for Major Global Oil and Gas Company. Project consisted of 1 functional business consultants, 2 client resources, 2 ABAP developers, and followed the ASAP methodology. Responsibilities included: writing detailed technical specifications, creating integrated solution design diagram, documenting integration data flow and end points, developing integrations using BAPIs and RFCs, and providing project managers with status and issues.

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Career Highlights – Program and Portfolio Management Office

2011
FMC
Houston, Tx

Served as PMO Director over a Project and Portfolio Management Office for a Global Manufacturing Organization. Role consisted of managing 4 organizational project offices, a portfolio of approximately 200 SAP projects globally, and 20 Project Managers. Implementation responsibilities consisted of: process definition, as-is / to-be gap analysis, organizational transformation and alignment, system configuration, staff training and project status reporting.

2009 - 2010
Clear Channel
San Antonio, Tx

Served as Trusted Advisor to PMO Director during the implementation of a Program Management Office in a Global Entertainment Company. Responsibilities included: assisting in the definition and set-up of company's Program Management Office, developing standards and templates, reviewing the development of PM Framework, and training Project Managers and Coordinators on the new processes and their roles and responsibilities. Portfolio consisted of approximately 40 projects globally, and 10 Project Managers.

2009 - 2010
Clear Channel
San Antonio, Tx

Provided Project Management Certification training to the Project Managers and Coordinators of a Global Entertainment Company. Training was delivered from PMI's PMBOK version 4, and focused on providing the base information and study methods needed to pass the PMP certification exam. Obtained 100% pass rate of the Project Managers who sat for the exam.

2008
Rackspace
San Antonio, Tx

Served as Trusted Advisor to CIO during the implementation of a Program Management Office in a Global Hosting Company. Responsibilities included: assisting in the definition and set-up of company's Program Management Processes, developing standards and templates, interviewing and hiring Project Managers and Business Analysts, and training Project Managers and Coordinators on the new process and their roles and responsibilities.

2005 - 2007
Shell Oil
Houston, Tx

Served as Portfolio Manager for Major Global Oil and Gas Company. Portfolio consisted of approximately 100 projects, with 40 to 50 active projects, utilizing 7 to 10 global project resources at any given time. Project budgets ranged from \$50K to \$5M. Responsibilities included: preparing investment proposals and gathering executive approvals, sitting on the change review board, ensuring project teams adhered to SOX, change management and discretionary enhancement approval policies and procedures, coordinating project priority and timing with business units, reporting project status and forecasts, communicating project issues and changes, and performing as program manager on high-profile IT and Finance projects.

2004
Shell Oil
Houston, Tx

Served as Program Manager during the implementation of a global standardized Project Management Framework for a Major Oil and Gas Organization. Framework supported Small and Large Projects through a single point of reference. Implementation responsibilities consisted of: process definition, as-is / to-be gap analysis, organizational transformation and alignment, project status reporting, and post implementation look-backs and process updates.

2007 - 2008
Shell Oil
Houston, Tx
London, UK

Served as Program Manager and Subject Matter Expert during the global implementation of ITIL Knowledge Management Systems and Processes. Responsibilities included: facilitating steering team meetings, maintaining executive involvement and support, ensuring alignment with the organization's global vision, communicating status, issues and changes, maintaining project documentation, developing project plans, budgets and forecasts, managing resource utilization and task completion, negotiating service level agreements with 3rd party vendors, ensuring project deliverables mapped to business benefits and expectations, and developing disaster recovery, business continuity, system support and governance processes and plan.